IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 10/676,799
Patent No. : 6.912.278

Applicant : Thomas Hamilton

Confirmation No. : Thomas Hamilton

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Title : Call Management Implemented Call Routing Engine

Commissioner for Patents P.O. Box 1450

Alexandria, Virginia 22313-1450

REVOCATION AND NEW POWER BY ASSIGNEE AND STATEMENT UNDER 37 C.F.R. §3.73(5)

The Assignee of the entire right, title, and interest in the above-identified application hereby revokes all previously granted powers and grants the registered practitioners of BDELL SHAPIRO & FINNAN, LLC included in the Customer Number provided below power to act, prosecute, and transact all business in the U.S. Patent and Trademark Office in connection with this application, any applications claiming priority to this application, and any patents issuing therefrom.

The assignee certifies that to the best of its knowledge and belief it is the owner of the entire right, title, and interest in and to the above-identified application as evidenced by:

- An assignment previously recorded in the U.S. Patent and Trademark Office at Reel 011066, Frame 0673.
- Please direct all correspondence concerning this application to:

EDELL, SHAPIRO & FINNAN, LLC 1901 Research Boulevard, Suite 400 Rockville, MD 20850 (301) 424-3640

CUSTOMER NUMBER: 99499

The undersigned (whose title is supplied below) is empowered to sign this statement on behalf of the assignee.

Date: JAN 0 9 2812 Signature: A Constant

Name: Dan H. Lang
Title: Vice President and Assistant Secretary

Company: Cisco Technology, Inc.